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1. EXECUTIVE SUMMARY

In 2023, **BTSF ACADEMY continued** to assist in the delivery of BTSF training by contractors through Face-to-face (F2F) and Virtual Classrooms (VC) courses. Of the 195 training sessions that were organised, **190** were F2F and only 6 were VC. In total, **5700** participants were trained by the BTSF contractors. BTSF ACADEMY provides participants with online access to all course materials, and it serves as the interface for course registration and feedback for all training, face-to-face, virtual classrooms and eLearning activities. In this year **2800** participants chose BTSF eLearning courses.

The launch of the **EU Login** authentication on 30 June 2023 was a requirement by DIGIT 5 which the BTSF ACADEMY had to comply with. A BTSF ACADEMY **migration tool** was developed to help end-users update their profile. The BTSF ACADEMY Team migrated Commission staff, NCP and contractors' profiles manually. Bulk migration of ~400 EC users was completed on 30 June 2023. The implementation of the service required changes in enrolment and other processes. The updates of the processes went smoothly. BTSF training providers only reported a lack of willingness to open EU Login accounts in non-EU countries.



The BTSF ACADEMY Team developed and implemented a plugin which made the BTSF ACADEMY available in 22 EU languages. It connects to the European Commission's **eTranslation** service and it is capable of translating the pages of the BTSF ACADEMY, pre- and post-tests, learning materials and Dissemination Kits. This feature supports the "**train the trainers**" principle of the BTSF initiative by responding to Member States' concerns over linguistic diversity by making training materials available in languages other than English for further dissemination and use.

The **BTSF ACADEMY** was upgraded in August 2023 to the latest release of Moodle 3.11.

In 2023, the Team also:

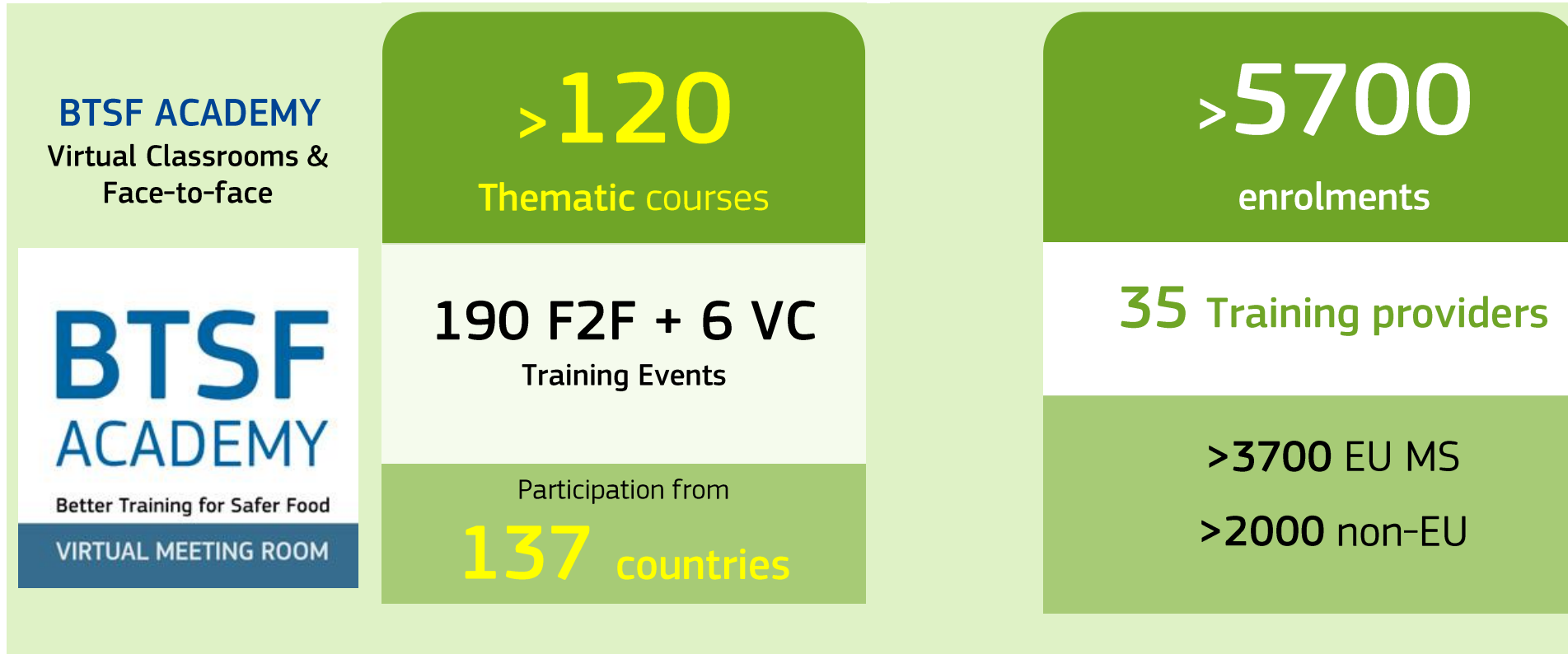
- Implemented a **minor upgrade** of the infrastructure, including an LMS update, IT infrastructure update and the update of technical procedures and administrative protocols.
- Upgraded and published the **Web Accessibility statement** to match EC requirements,
- **Provided Consultancy services** on the implementation of eLearning activities and business analysis of potential training solutions
 - Review of deliverables for new eLearning courses (20229613, 20229615, 20229616) – currently in-progress: delivery delayed by external contractors.
- **Implemented security improvements** (GovIS2, GRC reassessment and infrastructure upgrades) applied to the system, following requests from DIGIT 5.
- **Presented Learning hours:** technical guidance sessions for BTSF training providers according to their needs. Five sessions were delivered from Jan 2023.
- **Attended and gave extensive presentations and training at NCP Working group meetings**, in June (hybrid in Grange, Ireland) and November (virtual).
- Updated the *Animal welfare at slaughter - including killing for disease control - eLearning module*
 - Full review and update of contents in coordination with DG SANTE.
 - Updated unit implementation, graphic enhancements and rebuilding source files.
 - Making the units ready for in-browser translation.
- Business continuity and operational daily management tasks, including support to stakeholders, worldwide.

2. SUMMARY OF ACTIVITIES

Period	Activities
<h1>2023</h1>	<p>Connection to EU Login authentication system achieved.</p> <p>eTranslation integration achieved, BTSF ACADEMY is available in 22 EU languages.</p> <p>Security improvements and compliance:</p> <div style="background-color: #0056b3; color: white; padding: 5px; display: inline-block; margin: 5px 0;"> GovIS2 updated, GRC reassessment submitted, IT infrastructure updated </div>  <p>Guidance on BTSF procedures for contractors: training sessions on information submission and publication.</p> <p>NewsRoom two newsletters issued.</p> <p>Support in developing new eLearning modules - consultancy, evaluation of deliverables.</p> <p>Maintenance and update of existing eLearning courses.</p> <p>New reports including Attendance reports published.</p> <div style="background-color: #76b82a; padding: 10px; margin-top: 10px;">  <p>Minor upgrade of BTSF ACADEMY: LMS update, IT infrastructure updated to be safer.</p> <p>BTSF Library <u>for all registered users.</u></p> <p>Course Planner published bi-weekly.</p> <p>BTSF ACADEMY an <u>official website of the EU</u></p> </div>

3. ENGAGEMENT

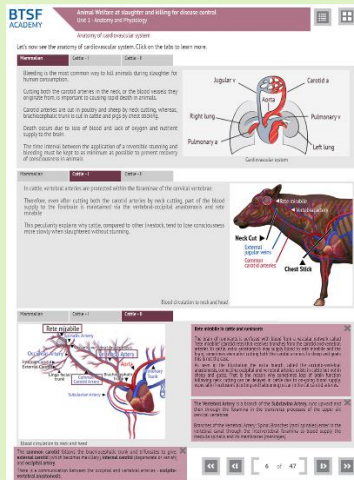
Training activities - Virtual Classrooms and Face-to-face 2023



Training providers: external contractors covering the services under the BTSF initiative.

Training activities – eLearning 2023

BTSF ACADEMY eLearning activities



14

eLearning courses

Update of content
in progress

2 modules were updated

3 Contracts for eLearning
in development



>2800

enrolments














Participation from
50 countries
in 2023

4. SERVICE PROVISION / OPERATIVE OVERVIEW

Service provision

The **BTSF ACADEMY** carries out the multiple tasks below and works with external inputs from contractors and BTSF national contact points to assist in the delivery of successful training outcomes.

-  Direction and planning
-  Coordination
-  Daily management
-  IT infrastructure management
-  Development of new features
-  Content management
-  User management
-  Help Desk Support services
-  Reports and statistics
-  Consultancy and Knowledge Transfer
-  **Communication and promotion**



BTSF ACADEMY

Figure 1. Schematic of the BTSF ACADEMY